Vision Plans

For Individuals and Families

IMPORTANT: THIS POLICY CANNOT BE TERMINATED BY YOU WITHIN THE FIRST 12 MONTHS OF COVERAGE.*

* Not applicable in all states. Golden Rule Insurance Company is the underwriter of these plans. This product is administered by Spectera, Inc.

Individual Policy Forms VIS1-GRI, -42 and other state variations

44276C1-G-0419 (includes: 44276-G-0419, 44276i-G-0419)

Why choose us?

Keep an eye on your vision health with our vision insurance.

Our vision insurance plans offer you choice and flexibility, plus no waiting periods. You choose the coverage you need – glasses or contacts (Plan A) or both glasses and contacts (Plan B).

Our provider network offers quality care from professionals in private and retail settings across the country.

You have the flexibility to use non-network providers. But the best coverage is offered through our vision network. For example, a comprehensive eye exam from a network provider costs you $10. At a non-network provider, we pay up to $50 and you pay the rest of the billed charges.

Simply make a commitment to continue the coverage for at least 12 months (not applicable in all states). See Vision State Variations (44276i-G) for details about which states do not have this requirement.

The Best Value: Using network vision providers

Find a vision provider at myuhcvision.com. Your out-of-pocket expenses – what you'll owe for vision services – will vary depending on the type of provider you use. Our online list of network providers are categorized in three ways:

- *Full service* – contracted to provide eye exams and prescription eyewear at discounted rates.
- *Exam Only* – contracted to provide exams ONLY at discounted rates.
- *Dispense Only* – contracted to dispense prescription eyewear ONLY at discounted rates.

Using a network vision provider: you pay the copay for eye exams and eyeglass lenses. For frames, you pay any amount over our allowance. There is no copay for contact lenses in the "select" group. **Note:** When using Walmart, Sam's Club, and Costco for contacts, the select contact lenses list does not apply. You pay any charge above the non-select group allowance.

Using a non-network vision provider: you pay any charge above our allowance.

This is an outline only and is not intended to serve as a legal interpretation of benefits. Reasonable effort has been made to have this outline represent the intent of contract language. However, the contract language stands alone and the complete terms of the coverage will be determined by the policy. State specific differences may apply.

You'll receive a complete list of benefits with the policy. Please read the policy carefully. Payment of benefits is subject to all policy terms, conditions, and the maximum benefit.

This brochure must be used in conjunction with the Vision State Variations (44276i-G) for state availability and applicable state-specific benefits, exclusions, and limitations.

Our vision plans

Our Vision Plans[1]

Covered Service/Material:		Provider Type:	Plan A	Plan B
Eye Exam Once every 12 months	You pay:	Network	$10 copay	$10 copay
		Non-Network	Any charge over $50 allowance	Any charge over $50 allowance
Frames[2] Once every 12 months	You pay:	Network	Any charge over $150 allowance	Any charge over $150 allowance
		Non-Network	Any charge over $75 allowance	Any charge over $75 allowance
Lenses[3] One pair every 12 months	You pay:	Network	$10 copay	$10 copay
		Non-Network	**Single Vision:** Any charge over $40 allowance **Bifocal:** Any charge over $60 allowance **Trifocal/Lenticular:** Any charge over $80 allowance	**Single Vision:** Any charge over $40 allowance **Bifocal:** Any charge over $60 allowance **Trifocal/Lenticular:** Any charge over $80 allowance
Contacts Once every 12 months	You pay:		**Instead of glasses**[4]	**In addition to glasses**
		Network	**Select Contact Lenses List:** $0 Copay **Non-Selection Contacts:** Any charge over $125 allowance	**Select Contact Lenses List:** $0 Copay **Non-Selection Contacts:** Any charge over $150 allowance
		Non-network	Any charge over $105 allowance	Any charge over $105 allowance

[1] 12-month initial policy term required (not applicable in all states). See Vision State Variations (44276i-G) for details.

[2] Eyeglass frames, their fitting, and subsequent adjustments to maintain comfort and efficiency.

[3] Lenses may include single vision, bifocal, and trifocal/lenticular lenses, including standard scratch-resistant coating for eligible lenses as prescribed by a vision provider. Additional costs for other types of lenses, lens materials and lens options may apply.

[4] Plan A: Select either eyeglasses (lenses and/or frames) or contacts, not both.

Vision care for any age*

We have vision plan options for people of any age or at any stage of life. Our vision plans have no age limit requirement (*primary insured must be 18 years of age or older) and are renewable for life. Even those covered by Medicare can apply. Maintaining your vision health is important to preserving your overall well-being.

Discounts: Laser Eye Surgery and Hearing Aids

Though laser eye surgery is not covered, you have access to discounted laser vision correction procedures through Laser Vision Network of America.

Our vision plan members may also purchase high-quality, digital hearing aids at a discount over retail. Visit hiHealthInnovations.com for more information.

Other Details (all plans)

This is only a general outline of the coverage provisions and exclusions. It is not an insurance contract, nor part of the insurance policy. You will find complete coverage details in the policy.

12-Month Policy Premium Term Commitment

These plans require that you agree to pay all the premiums for the initial 12 months of coverage from the effective date. See Vision State Variations (44276i-G) for details about which states do not have this requirement.

Termination

For states requiring the 12-month premium term commitment, the policy may only terminate prior to the end of the 12-month term, on the date: (a) You enter full-time US military service; or (b) Of your death, if your spouse is not covered under the plan.

After you have paid all the premiums for the initial 12 months of coverage from the effective date or for all states that do not require a 12-month commitment, the policy will terminate the earliest of: (a) Nonpayment of premiums when due, subject to the Grace Period Provision in the policy; (b) The date we receive a request from you to terminate the policy or any later date stated in your request; (c) the date we decline to renew all policies issued on this form, with the same type and level of benefits, to the residents of the state where you live; (d) The date there is fraud or material misrepresentation by or with the knowledge of a covered person in filing a claim for benefits under the policy; or (e) The date of your death, if your spouse is not covered under the plan.

We will refund any premium received and not earned due to policy termination.

Premium

Premiums are subject to change. You will be given at least a 31-day notice (or longer if required by your state) of any change in your premium. We will make no change in your premium solely because of claims made by a covered person under the policy or a change in a covered person's health.

Dependents

Eligible dependent means your spouse and/or an eligible child. Eligible child must be unmarried child and less than 26 years of age.

General Exclusions and Limitations

Please Note: This vision benefit program is designed to cover vision needs rather than cosmetic extras. If you select a cosmetic extra, the plan will pay the costs of the allowed lenses and you will be responsible for the additional cost of the cosmetic extra.

No benefits are payable for vision expenses:

- That are not identified and included as covered expenses under the policy. You are responsible for payment of services not covered by the policy.
- That are part of a covered expense that is subject to a copayment or your responsibility after we pay our coinsurance percentage.
- Not rendered or not within the scope of the vision provider's license.
- For which a covered person may be compensated under Workers' Compensation Law, or other similar employer liability law.
- For orthoptics or vision therapy training and any associated supplemental testing.
- For replacement of an eyeglass frame and eyeglass lenses furnished under this plan which are lost or broken except at the normal intervals when services are otherwise available.
- For medical or surgical treatment of the eyes.
- For missed appointment charges.
- For applicable sales tax charge on vision care services.
- For corrective surgical procedures such as, but not limited to, Radial Keratotomy (RK) and Photo-Refractive Keratectomy (PRK).
- For any eye examination or any corrective eyewear, required by an employer as a condition of employment.
- For corrective vision treatment of an experimental or investigative nature.
- For eyewear, except prescription eyewear; non-prescription items (e.g. plano lenses); or optional lens extras.

No benefits are payable for vision services:

- Provided without cost to a covered person in the absence of insurance covering the charge.
- That exceed the frequency limitations or exceed any applicable benefit allowance in the policy.
- Performed by a vision provider who is a member of the covered person's immediate family.
- Provided prior to the effective date or after the termination date of the policy.

HEALTH PLAN NOTICE OF PRIVACY PRACTICES MEDICAL INFORMATION PRIVACY NOTICE

(Effective January 1, 2018)

We (including our affiliates listed at the end of this notice) are required by law to protect the privacy of your health information. We are also required to send you this notice, which explains how we may use information about you and when we can give out or "disclose" that information to others. You also have rights regarding your health information that are described in this notice. We are required by law to abide by the terms of this notice.

The terms "information" or "health information" in this notice include any information we maintain that reasonably can be used to identify you and that relates to your physical or mental health condition, the provision of health care to you, or the payment for such health care. We will comply with the requirements of applicable privacy laws related to notifying you in the event of a breach of your health information.

We have the right to change our privacy practices and the terms of this notice. If we make a material change to our privacy practices, we will provide to you in our next annual distribution, either a revised notice or information about the material change or how to obtain a revised notice. We will provide this information either by direct mail or electronically in accordance with applicable law. In all cases, we will post the revised notice on our websites, such as *www.uhone.com, www.myuhone.com, www.myallsavers.com, or www.myallsaversmember.com.* We reserve the right to make any revised or changed notice effective for information we already have and for information that we receive in the future.

We collect and maintain oral, written and electronic information to administer our business and to provide products, services and information of importance to our customers. We maintain physical, electronic and procedural security safeguards in the handling and maintenance of our enrollees' information, in accordance with applicable state and Federal standards, to protect against risks such as loss, destruction or misuse.

How We Use or Disclose Information. We must use and disclose your health information to provide information:

- To you or someone who has the legal right to act for you (your personal representative) in order to administer your rights as described in this notice; and
- To the Secretary of the Department of Health and Human Services, if necessary, to make sure your privacy is protected.

We have the right to use and disclose health information for your treatment, to pay for your health care and operate our business. For example, we may use or disclose your health information:

- **For Payment** of premiums due us, to determine your coverage and to process claims for health care services you receive including for subrogation or coordination of other benefits you may have. For example, we may tell a doctor whether you are eligible for coverage and what percentage of the bill may be covered.
- **For Treatment.** We may use or disclose health information to aid in your treatment or the coordination of your care. For example, we may disclose information to your physicians or hospitals to help them provide medical care to you.
- **For Health Care Operations.** We may use or disclose health information as necessary to operate and manage our business activities related to providing and managing your health care coverage. For example, we might conduct or arrange for medical review, legal services, and auditing functions, including fraud and abuse detection or compliance programs. We may also de-identify health information in accordance with applicable laws. After that information is de-identified, the information is no longer subject to this notice and we may use the information for any lawful purpose.
- **To Provide Information on Health Related Programs or Products** such as alternative medical treatments and programs or about health-related products and services.
- **To Plan Sponsors.** If your coverage is through an employer group health plan, we may share summary health information and enrollment and disenrollment information with the plan sponsor. In addition, we may share other health information with the plan sponsor for plan administration if the plan sponsor agrees to special restrictions on its use and disclosure of the information in accordance with Federal law.
- **For Underwriting Purposes.** We may use or disclose your health information for underwriting purposes; however, we will not use or disclose your genetic information for such purposes.
- **For Reminders.** We may use or disclose health information to contact you for appointment reminders with providers who provide medical care to you.

We may use or disclose your health information for the following purposes under limited circumstances:

- **As Required by Law.** We may disclose information when required to do so by law.
- **To Persons Involved With Your Care.** We may use or disclose your health information to a person involved in your care, such as a family member, when you are incapacitated or in an emergency, or when you agree or fail to object when given the opportunity. If you are unavailable or unable to object we will use our best judgment to decide if the disclosure is in your best interests. Special rules apply regarding when we may disclose health information to family members and others involved in a deceased individual's care. We may disclose health information to any persons involved, prior to the death, in the care or payment for care of a deceased individual, unless we are aware that doing so would be inconsistent with a preference previously expressed by the deceased.
- **For Public Health Activities** such as reporting disease outbreaks to a public health authority.
- **For Reporting Victims of Abuse, Neglect or Domestic Violence** to government authorities, including a social service or protective service agency.
- **For Health Oversight Activities** such as licensure, governmental audits and fraud and abuse investigations.
- **For Judicial or Administrative Proceedings** such as in response to a court order, search warrant or subpoena.
- **For Law Enforcement Purposes** such as providing limited information to locate a missing person or report a crime.
- **To Avoid a Serious Threat to Health or Safety** by, for example, disclosing information to public health agencies or law enforcement authorities, or in the event of an emergency or natural disaster.

- **For Specialized Government Functions** such as military and veteran activities, national security and intelligence activities, and the protective services for the President and others.
- **For Workers' Compensation** including disclosures required by state workers' compensation laws that govern job-related injury or illness.
- **For Research Purposes** such as research related to the prevention of disease or disability, if the research study meets Federal privacy law requirements.
- **To Provide Information Regarding Decedents.** We may disclose information to a coroner or medical examiner to identify a deceased person, determine a cause of death, or as authorized by law. We may also disclose information to funeral directors as necessary to carry out their duties.
- **For Organ Procurement Purposes.** We may use or disclose information to entities that handle procurement, banking or transplantation of organs, eyes or tissue to facilitate donation and transplantation.
- **To Correctional Institutions or Law Enforcement Officials** if you are an inmate of a correctional institution or under the custody of a law enforcement official, but only if necessary (1) for the institution to provide you with health care; (2) to protect your health and safety or the health and safety of others; or (3) for the safety and security of the correctional institution.
- **To Business Associates** that perform functions on our behalf or provide us with services if the information is necessary for such functions or services. Our business associates are required, under contract with us and pursuant to Federal law, to protect the privacy of your information and are not allowed to use or disclose any information other than as specified in our contract and as permitted by Federal law.
- **Additional Restrictions on Use and Disclosure.** Certain Federal and state laws may require special privacy protections that restrict the use and disclosure of certain health information, including highly confidential information about you. "Highly confidential information" may include confidential information under Federal laws governing alcohol and drug abuse information and genetic information as well as state laws that often protect the following types of information: HIV/AIDS; mental health; genetic tests; alcohol and drug abuse; sexually transmitted diseases and reproductive health information; and child or adult abuse or neglect, including sexual assault.

If a use or disclosure of health information described above in this notice is prohibited or materially limited by other laws that apply to us, it is our intent to meet the requirements of the more stringent law.

Except for uses and disclosures described and limited as set forth in this notice, we will use and disclose your health information only with a written authorization from you. This includes, except for limited circumstances allowed by Federal privacy law, not using or disclosing psychotherapy notes about you, selling your health information to others or using or disclosing your health information for certain promotional communications that are prohibited marketing communications under Federal law, without your written authorization. Once you give us authorization to release your health information, we cannot guarantee that the person to whom the information is provided will not disclose the information. You may take back or "revoke" your written authorization, except if we have already acted based on your authorization. To revoke an authorization, call the phone number listed on your health plan ID card.

What Are Your Rights. The following are your rights with respect to your health information.

- **You have the right to ask to restrict** uses or disclosures of your information for treatment, payment, or health care operations. You also have the right to ask to restrict disclosures to family members or to others who are involved in your health care or payment for your health care. We may also have policies on dependent access that may authorize certain restrictions. **Please note that while we will try to honor your request and will permit requests consistent with our policies, we are not required to agree to any restriction.**
- **You have the right to ask to receive confidential communications** of information in a different manner or at a different place (for example, by sending information to a PO Box instead of your home address). We will accommodate reasonable requests where a disclosure of all or part of your health information otherwise could endanger you. In certain circumstances, we will accept verbal requests to receive confidential communications; however, we may also require you to confirm your request in writing. In addition, any request to modify or cancel a previous confidential communication request must be made in writing. Mail your request to the address listed below.
- **You have the right to see and obtain a copy** of health information that we maintain about you such as claims and case or medical management records. If we maintain your health information electronically, you will have the right to request that we send a copy of your health information in an electronic format to you. You can also request that we provide a copy of your information to a third party that you identify. In some cases you may receive a summary of this health information. You must make a written request to inspect and copy your health information or have it sent to a third party. Mail your request to the address listed below. In certain limited circumstances, we may deny your request to inspect and copy your health information. If we deny your request, you may have the right to have the denial reviewed. We may charge a reasonable fee for any copies.
- **You have the right to ask to amend information** we maintain about you such as claims and case or medical management records, if you believe the health information about you is wrong or incomplete. Your request must be in writing and provide the reasons for the requested amendment. Mail your request to the address listed below. If we deny your request, you may have a statement of your disagreement added to your health information.
- **You have the right to receive an accounting** of certain disclosures of your information made by us during the six years prior to your request. This accounting will not include disclosures of information: (i) for treatment, payment, and health care operations purposes; (ii) to you or pursuant to your authorization; and (iii) to correctional institutions or law enforcement officials; and (iv) other disclosures for which Federal law does not require us to provide an accounting.

- **You have the right to a paper copy of this notice.** You may ask for a copy of this notice at any time. Even if you have agreed to receive this notice electronically, you are still entitled to a paper copy of this notice. In addition, you may obtain a copy of this notice at our websites such as *www.uhone.com, www.myuhone.com, www.myallsavers.com, or www.myallsaversmember.com.*

  You have the right to be considered a protected person. *(New Mexico only) A "protected person" is a victim of domestic abuse who also is either: (i) an applicant for insurance with us; (ii) a person who is or may be covered by our insurance; or (iii) someone who has a claim for benefits under our insurance.*

Exercising Your Rights

- **Contacting your Health Plan.** If you have any questions about this notice or want to exercise any of your rights, you may contact a UnitedHealthOne Customer Call Center Representative. For Golden Rule members call us at 800-657-8205 (TTY 711). For All Savers members, call us at 1-800-291-2634 (TTY 711).
- **Filing a Complaint.** If you believe your privacy rights have been violated, you may file a complaint with us at the address listed below.
- **Submitting a Written Request.** Mail to us your written requests to exercise any of your rights, including modifying or cancelling a confidential communication, requesting copies of your records, or requesting amendments to your record at the following address:
- Privacy Manager, 7440 Woodland Drive, Indianapolis, IN 46278-1719
- **You may also notify the Secretary of the U.S. Department of Health and Human Services of your complaint.** We will not take any action against you for filing a complaint.

Fair Credit Reporting Act Notice. In some cases, we may ask a consumer-reporting agency to compile a consumer report, including potentially an investigative consumer report, about you. If we request an investigative consumer report, we will notify you promptly with the name and address of the agency that will furnish the report. You may request in writing to be interviewed as part of the investigation. The agency may retain a copy of the report. The agency may disclose it to other persons as allowed by the Federal Fair Credit Reporting Act.

We may disclose information solely about our transactions or experiences with you to our affiliates.

MIB. In conjunction with our membership in MIB, Inc., formerly known as Medical Information Bureau (MIB), we or our reinsurers may make a report of your personal information to MIB. MIB is a not-for-profit organization of life and health insurance companies that operates an information exchange on behalf of its members. If you submit an application or claim for benefits to another MIB member company for life or health insurance coverage, the MIB, upon request, will supply such company with information regarding you that it has in its file.

If you question the accuracy of information in the MIB's file, you may seek a correction in accordance with the procedures set forth in the Federal Fair Credit Reporting Act. Contact MIB at: MIB, Inc., 50 Braintree Hill Park Ste. 400, Braintree, MA 02184-8734, 1-866-692-6901, *www.mib.com*.

FINANCIAL INFORMATION PRIVACY NOTICE

(Effective January 1, 2018)

We (including our affiliates listed at the end of this notice) are committed to maintaining the confidentiality of your personal financial information. For the purposes of this notice, "personal financial information" means information, other than health information, about an insured or an applicant for coverage that identifies the individual, is not generally publicly available and is collected from the individual or is obtained in connection with providing coverage to the individual.

Information We Collect. Depending upon the product or service you have with us, we may collect personal financial information about you from the following sources:

- Information we receive from you on applications or other forms, such as name, address, age, medical information and Social Security number;
- Information about your transactions with us, our affiliates or others, such as premium payment and claims history; and
- Information from a consumer reporting agency.

Disclosure of Information. We do not disclose personal financial information about our insureds or former insureds to any third party, except as required or permitted by law. For example, in the course of our general business practices, we may, as permitted by law, disclose any of the personal financial information that we collect about you, without your authorization, to the following types of institutions:

- To our corporate affiliates, which include financial service providers, such as other insurers, and non-financial companies, such as data processors;
- To nonaffiliated companies for our everyday business purposes, such as to process your transactions, maintain your account(s), or respond to court orders and legal investigations; and
- To nonaffiliated companies that perform services for us, including sending promotional communications on our behalf.

We restrict access to personal financial information about you to employees, affiliates and service providers who are involved in administering your health care coverage or providing services to you. We maintain physical, electronic and procedural safeguards that comply with Federal standards to guard your personal financial information.

Confidentiality and Security. We maintain physical, electronic and procedural safeguards, in accordance with applicable state and Federal standards, to protect your personal financial information against risks such as loss, destruction or misuse. These measures include computer safeguards, secured files and buildings, and restrictions on who may access your personal financial information.

Questions About this Notice. If you have any questions about this notice, you may contact a UnitedHealthOne Customer Call Center Representative. For Golden Rule members call us at 800-657-8205 (TTY 711). For All Savers members, call us at 1-800-291-2634 (TTY 711).

The Notice of Privacy Practices, effective January 1, 2018, is provided on behalf of All Savers Insurance Company; All Savers Life Insurance Company of California; Golden Rule Insurance Company; Oxford Health Insurance, Inc.; UnitedHealthcare Insurance Company; and UnitedHealthcare Life Insurance Company.

To obtain an authorization to release your personal information to another party, please go to the appropriate website listed in this Notice.

Vision insurance you can really focus on.

Visit myuhcvision.com to find providers in your area, access plan information, see your claim status, and more. Want to know the cost? Look no further! With upfront pricing, you can see your monthly premium plain and clear.

Plan A: $11.40*
- **eye exam**
- **glasses OR contacts**

Add $7.20* for each additional insured

Plan B: $15.70*
- **eye exam**
- **glasses AND contacts**

Add $9.90* for each additional insured

27 MILLION

UnitedHealthcare provides 27 million Americans access to medical services. Golden Rule Insurance Company (GRIC), a UnitedHealthcare company, is the underwriter of the plans featured in this brochure. Source: UnitedHealth Group Form 10-K for year ended 12/31/18.

"A"

Golden Rule Insurance Company is rated "A" (Excellent) by A.M. Best. This worldwide independent organization examines insurance companies and other businesses, and publishes its opinion about them. This rating is an indication of our financial strength and stability. (Rating as of 06/21/18. For the latest rating, access www.ambest.com.)

*Rates as of 04/26/19 and are subject to change. See state variations (44276i-G) for state-specific rates that vary from the rates above.

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44276-G-0419

Applies to policies issued in Wisconsin

In this outline, “you” or “your” will refer to the person for whom this outline has been prepared, and “we,” “our,” or “us” will refer to Golden Rule Insurance Company.

THE POLICY CANNOT BE TERMINATED BY YOU WITHIN THE FIRST 12 MONTHS OF COVERAGE.

Read Your Policy Carefully -- This outline sets forth a brief description of the important aspects of your policy. This is not the insurance contract. Only the actual policy will control. The policy sets forth in detail your and our rights and obligations. For this reason, it is important that you READ YOUR POLICY CAREFULLY!

Vision Coverage -- Plans of this type are designed to provide the covered persons with coverage for vision care. The cost must be due to a covered vision service. Coverage is provided for eye examinations and prescription eyewear. Coverage is subject to any applicable copay, benefit allowance, frequency limitations or other limitations that may be set forth in the policy.

Vision Benefits

The following vision services are available to a covered person, but only when each service is a covered expense:

A. Routine vision examination.
B. Eyeglass lenses, including scratch resistant coating, as prescribed by a vision provider.
C. Eyeglass frame and their fitting and subsequent adjustments to maintain comfort and efficiency.
D. Depending on Plan chosen, one of the following benefits will be applicable:
   1. Contact lenses or necessary contact lenses in addition to eyeglass frame and eyeglass lenses, includes contact lens fitting & evaluation; or
   2. Contact lenses or necessary contact lenses that are in lieu of eyeglass frame and eyeglass lenses, includes contact lens fitting & evaluation.

AMOUNT PAYABLE

We will reimburse you for vision services that qualify as covered expenses and are received while the covered person’s coverage is in force under the policy, subject to the terms, conditions, exclusions and limitations of the policy.

You will be required to pay any applicable copayment at the time of service for certain services received from a network provider.

You will be required to pay all billed charges at the time of service for services received from a non-network provider.
You may then seek reimbursement.

WHAT IS NOT COVERED

No benefits will be paid for any services not identified and included as covered expenses under the policy. You will be fully responsible for payment for any services which are not covered expenses.

Covered expenses will not include and no benefits are payable for any charges incurred for the following:

A. Any expense or service related to that expense:
   1. That is not a covered expense.
   2. That is part of a covered expense that is subject to a copayment or is your responsibility after we pay our coinsurance percentage.
   3. For which no vision benefit is described in the policy.
   4. For a vision service that is not rendered or that is not rendered within the scope of the vision providers license.
   5. For which a covered person may be compensated under Workers’ Compensation Law, or other similar employer liability law.
B. Any vision service:
   1. Provided without cost to a covered person in the absence of insurance covering the charge.
   2. That exceeds the frequency limitations or exceeds any applicable benefit allowance.
   3. Performed by a vision provider who is a member of the covered person’s immediate family.
   4. Provided prior to the effective date or after the termination date of this policy.
C. Orthoptics or vision therapy training and any associated supplemental testing.
D. Non-prescription items (e.g. plano lenses).
E. Replacement of an eyeglass frame and eyeglass lenses furnished under this plan which are lost or broken except at the normal intervals when services are otherwise available.
F. Medical or surgical treatment of the eyes.
G. Missed appointment charges.
H. Applicable sales tax charge on vision care services.
I. Corrective surgical procedures such as, but not limited to, Radial Keratotomy (RK) and Photo-refractive Keratectomy (PRK).
J. Any eye examination or any corrective eyewear, required by an employer as a condition of employment.
K. Corrective vision treatment of an experimental or investigative nature.
L. Eyewear except prescription eyewear.
M. Optional lens extras.
N. Depending on Plan chosen, the following two exclusions apply:
   1. Contact lenses if an eyeglass frame and eyeglass lenses are received in the same calendar year.
   2. Eyeglass frame and eyeglass lenses if contact lenses are received in the same calendar year.

Definitions

“Grievance” means any dissatisfaction with us offering a health benefit plan or administration of a health benefit plan by us that is expressed in writing in any form to us by, or on behalf of, a covered person including, but not limited to, any of the following:

A. Provision of services.
B. Determination to reform or rescind a policy.
C. Claims practices.

PREMIUM

From time to time, we may change the rate table used for this policy form. On each premium’s due date, the premium will be based on the rate table in effect in the state where the policy was issued. The policy plan, age and sex of covered persons, type and level of benefits, and time the policy has been in force are some of the factors that could be used in determining your premium rates. At least 60 days written notice of any plan to take an action or make a change permitted by this clause will be mailed to you at your last address as shown in our records. We will make no change in your premium solely because of claims made under this policy or a change in a covered person’s health.

TERM OF COVERAGE AND RENEWABILITY

The policy term begins as of the effective date of the policy. You may keep the policy in force by paying us the required premium as it comes due. However, we may cancel the policy if we refuse to renew all policies issued on this form, with the same type and level of benefits, to residents of the state where you then live or if there is fraud or material misrepresentation made by or with the knowledge of a covered person in filing a claim.

Vision State Variations

Please see below for state availability and applicable state-specific benefits, exclusions, and limitations.
This insert must be used with our vision brochure for individual coverage (44276-G).

These plans cannot be purchased if you already have other vision coverage. This coverage does not provide vision minimum essential pediatric benefits as required under the Affordable Care Act.

Alabama

There are no state variations.

Arizona

- **Plan A monthly premium rates: $10.40 for primary insured, additional $6.60 per month for each dependent.***
- **Plan B monthly premium rates: $14.30 for primary insured, additional $9.00 per month for each dependent.***

Arkansas

There are no state variations.

California

- The ratio of incurred claims to earned premiums (loss-ratio) for total accident and health for Golden Rule Insurance Company in all states in 2018 was 65.5%.
- An eligible dependent includes your domestic partner with whom you have filed a Declaration of Domestic Partnership with the Secretary of the State of California or a dependent's child who is unmarried and less than 26 years of age.
- The Exclusion and Limitation for Workers' Compensation does not apply.
- No benefits are payable for Progressive Lenses.

Colorado

- **Plan A is not available.**
- **Plan B monthly premium rates: $13.10 for primary insured, additional $8.30 per month for each dependent***
- 12-Month Policy Premium Term Commitment not required.
- An eligible dependent includes your civil union partner under Colorado law.

Connecticut

Your premium rate is guaranteed for 12 months from your effective date.

Delaware

- **Plan A monthly premium rates: $10.40 for primary insured, additional $6.60 per month for each dependent.***
- **Plan B monthly premium rates: $14.30 for primary insured, additional $9.00 per month for each dependent.***

District of Columbia

An eligible dependent includes your domestic partner or civil union partner under DC law.

Florida

- **Plan A monthly premium rates: $10.40 for primary insured, additional $6.60 per month for each dependent.***
- **Plan B monthly premium rates: $14.30 for primary insured, additional $9.00 per month for each dependent.***
- 12-Month Policy Premium Term Commitment not required.
- We will notify you in writing at least 45 days in advance of any change in premium.
- A dependent child can include a married child if they are less than 26 years of age.

Georgia

- 12-Month Policy Premium Term Commitment not required.
- We will notify you in writing at least 60 days in advance of any change in premium.

Hawaii

An eligible dependent includes your reciprocal beneficiary as defined under Hawaii law.

Idaho

12-Month Policy Premium Term Commitment not required.

Illinois

- An eligible dependent includes your partner in a civil union under Illinois law.
- An eligible child means under 26 years of age regardless of marital status.
- An eligible child also includes a child under 30 years of age if: unmarried, an Illinois resident, has served in the U.S. armed forces, received a release or discharge other than dishonorable, and submitted a Certificate of Release or Discharge stating the date of release.

Indiana

- **Plan A monthly premium rates: $10.40 for primary insured, additional $6.60 per month for each dependent.***
- **Plan B monthly premium rates: $14.30 for primary insured, additional $9.00 per month for each dependent.***
- A dependent child can include a married child if they are less than 26 years of age.

* State-specific rates as of 04/26/19 and are subject to change.

Iowa

There are no state variations.

Kansas

- **Plan A monthly premium rates: $10.40 for primary insured, additional $6.60 per month for each dependent.***
- **Plan B monthly premium rates: $14.30 for primary insured, additional $9.00 per month for each dependent.***
- 12-Month Policy Premium Term Commitment not required.
- The General Exclusion and Limitation for which a covered person may be compensated under Workers' Compensation Law or other similar employer liability law is replaced with: "Arising out of, or in the course of, employment for wage or profit, if the covered person is insured, or is required to be insured, by workers' compensation insurance pursuant to applicable state or federal law. If you enter into a settlement that waives a covered person's right to recover future medical benefits under a workers' compensation law or insurance plan, this exclusion will still apply. In the event that the workers' compensation insurance carrier denies coverage for your workers' compensation claim, this will still apply unless that denial is appealed to the proper governmental agency and the denial is upheld by the agency."

Kentucky

- **Plan A monthly premium rates: $10.40 for primary insured, additional $6.60 per month for each dependent.***
- **Plan B monthly premium rates: $14.30 for primary insured, additional $9.00 per month for each dependent.***
- Your premium rate is guaranteed for 12 months from your effective date.
- In the Exclusion and Limitation for corrective surgical procedures such as, but not limited to, Radial Keratotomy (RK) and Photo-Refractive Keratectomy (PRK), "but not limited to" is removed.

Louisiana

- 12-Month Policy Premium Term Commitment not required.
- Your premium rate is guaranteed for 12 months from your effective date and will not change more than once every 6 months from the effective date, unless: your residence changes, or a dependent is added or terminated from the policy.
- We will notify you in writing at least 45 days in advance of any change in premium.

Maine

- 12-Month Policy Premium Term Commitment not required.
- We will notify you in writing at least 60 days in advance of any change in premium.
- An eligible dependent includes your domestic partner under Maine law.

Maryland

- **Plan A monthly premium rates: $10.40 for primary insured, additional $6.60 per month for each dependent.***
- **Plan B monthly premium rates: $14.30 for primary insured, additional $9.00 per month for each dependent.***
- 12-Month Policy Premium Term Commitment not required.
- We will notify you in writing at least 45 days in advance of any change in premium.
- The Exclusion and Limitation for any vision service "Provided as a result of a prohibited referral" is added.

Michigan

12-Month Policy Premium Term Commitment not required.

Mississippi

We will notify you in writing at least 60 days in advance of any change in premium.

Missouri

There are no state variations.

Nebraska

There are no state variations.

New Hampshire

- A dependent child can include a married child if they are less than 26 years of age.
- An eligible dependent includes your civil union partner or your domestic partner under New Hampshire law.

New Jersey

- **Plan A monthly premium rates: $10.40 for primary insured, additional $6.60 per month for each dependent.***
- **Plan B monthly premium rates: $14.30 for primary insured, additional $9.00 per month for each dependent.***
- An eligible dependent includes your civil union partner or your domestic partner under New Jersey law.

* State-specific rates as of 04/26/19 and are subject to change.

New Mexico

- We will notify you in writing at least 60 days in advance of any change in premium.
- 12-Month Policy Premium Term Commitment not required.

Nevada

- We will notify you in writing at least 60 days in advance of any change in premium.
- An eligible dependent includes your domestic partner under Nevada law.

North Carolina

- 12-Month Policy Premium Term Commitment not required.
- Your premium rate is guaranteed for 12 months from your effective date and will not change more than once in any 12-month period following the initial 12-month period.
- We will notify you in writing at least 45 days in advance of any change in premium.
- A dependent child can include a married child if they are less than 26 years of age.

North Dakota

- **Plan A monthly premium rates: $9.50 for primary insured, additional $6.00 per month for each dependent.***
- **Plan B monthly premium rates: $13.10 for primary insured, additional $8.30 per month for each dependent.***
- In the Guaranteed Renewable provision, "Guaranteed" is replaced with "Conditionally".
- 12-Month Policy Premium Term Commitment not required.
- An eligible child includes your dependent's child.

Ohio

- **Plan A monthly premium rates: $10.40 for primary insured, additional $6.60 per month for each dependent.***
- **Plan B monthly premium rates: $14.30 for primary insured, additional $9.00 per month for each dependent.***
- 12-Month Policy Premium Term Commitment not required.

Oklahoma

There are no state variations.

Oregon

An eligible dependent includes your domestic partner in a domestic partnership established under Oregon law.

Pennsylvania

- This product is not available to PA residents of the following counties: Cameron, Forest, Montour, Perry, Potter, and Sullivan.
- The Exclusion and Limitation for Workers' Compensation Law is replaced with: "For which a covered person may be compensated under any Workers' Compensation, Occupational Disease Law, or by United States Longshoreman's Harbor Worker's Compensation Act.

Rhode Island

There are no state variations.

South Carolina

- **Plan A monthly premium rates: $10.40 for primary insured, additional $6.60 per month for each dependent.***
- **Plan B monthly premium rates: $14.30 for primary insured, additional $9.00 per month for each dependent.***
- 12-Month Policy Premium Term Commitment not required.

South Dakota

- **Plan A monthly premium rates: $10.40 for primary insured, additional $6.60 per month for each dependent.***
- **Plan B monthly premium rates: $14.30 for primary insured, additional $9.00 per month for each dependent.***
- 12-Month Policy Premium Term Commitment not required.
- The General Exclusion and Limitation for any vision service performed by a vision provider who is a member of the covered person's immediate family is not applicable if they are the only provider within 50 miles and are acting within the scope of their license.

Tennessee

- **Plan A monthly premium rates: $10.40 for primary insured, additional $6.60 per month for each dependent.**
- **Plan B monthly premium rates: $14.30 for primary insured, additional $9.00 per month for each dependent.**
- 12-Month Policy Premium Term Commitment not required.

Texas

There are no state variations.

Utah

- 12-Month Policy Premium Term Commitment not required.
- We will notify you in writing at least 45 days in advance of any change in premium.

* State-specific rates as of 04/26/19 and are subject to change.

Vermont

- **Plan A monthly premium rates: $10.40 for primary insured, additional $6.60 per month for each dependent.**
- **Plan B monthly premium rates: $14.30 for primary insured, additional $9.00 per month for each dependent.**
- An eligible dependent includes your civil union partner established under Vermont law.
- A dependent child can include a married child if they are less than 26 years of age.

Washington

- **Plan A monthly premium rates: $9.50 for primary insured, additional $6.00 per month for each dependent.***
- **Plan B monthly premium rates: $13.10 for primary insured, additional $8.30 per month for each dependent.***
- An eligible dependent includes your registered domestic partner under Washington law.
- A dependent child can include a married child if they are less than 26 years of age.

West Virgina

12-Month Policy Premium Term Commitment not required.

Wisconsin

We will notify you at least 60 days in advance of any change in premium.

Wyoming

There are no state variations.

* State-specific rates as of 04/26/19 and are subject to change.

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Golden Rule Insurance Company

California Nondiscrimination Notice and Access to Communication Services

Golden Rule Insurance Company does not exclude, deny covered health care benefits to or otherwise discriminate against any member on the ground of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability for participation in or receipt of the covered health care services under any of its health plans, whether carried out by Golden Rule Insurance Company directly or through a Network Medical Group or any other entity with which Golden Rule Insurance Company arranges to carry out covered health care services under any of its health plans.

Free services are available to help you communicate with us. Such as letters in other languages or in other formats like large print. Or you can ask for an interpreter at no charge. To ask for help, please call the toll-free number (800) 657-8205. TTY 711

If you think you weren't treated fairly because of your sex, age, race, color, national origin, or disability, you can send a complaint to:

Grievance Administrator
PO Box 31371
Salt Lake City UT 84131-0371
Fax: 801-478-5463
Phone: 800-657-8205
uhoappealsandgrievances@uhc.com

You must send the complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again. If you need help with your complaint, please call the toll-free number listed on your health plan ID card.

You can also file a complaint with the U.S. Dept. of Health and Human Services.

Online: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf
Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.
Phone: Toll-free 1-800-368-1019, 800-537-7697 (TDD)
Mail: U.S. Dept. of Health and Human Services
200 Independence Avenue, SW Room 509F, HHH Building
Washington, D.C. 20201

California Language Assistance Notice

English

IMPORTANT LANGUAGE INFORMATION:

You may be entitled to the rights and services below. You can get an interpreter or translation services at no charge. Written information may also be available in some languages at no charge. To get help in your language, please call your health plan at: Golden Rule Insurance Company 1-800-657-8205 / TTY: 711.

Spanish

INFORMACIÓN IMPORTANTE DEL LENGUAJE:

Puede tener derecho a los derechos y servicios a continuación. Puede obtener un intérprete o servicios de traducción sin cargo. La información por escrito también puede estar disponible en algunos idiomas sin cargo. Para obtener ayuda en su idioma, llame a su plan de salud al: Golden Rule Insurance Company 1-800-657-8205 / TTY: 711.

Chinese

重要語言信息：

您可能有權享受以下權利和服務。 您可以免費獲得口譯或翻譯服務。 書面信息也可能以某些語言免費提供。 如需獲得您的語言幫助，請致電您的健康計劃：Golden Rule Insurance Company 1-800-657-8205 / TTY：711.

Arabic

معلومات مهمة عن اللغة:

قد يحق لك الحصول على الحقوق والخدمات أدناه. يمكنك الحصول على مترجم أو خدمات ترجمة بدون مقابل. قد تكون المعلومات المكتوبة متاحة أيضاً في بعض اللغات دون مقابل. للحصول على المساعدة بلغتك، يرجى الاتصال بخطة الرعاية الصحية الخاصة بك على العنوان التالي: Golden Rule Insurance Company 1-800-657-8205 / TTY: 711

Armenian

ԿԱՐԵՎՈՐ ԼԵԶՎԻ ՏԵՂԵԿՈՒԹՅՈՒՆՆԵՐ.

Դուք կարող եք իրավասվել ստորեւ նշված իրավունքներին եւ ծառայություններին: Դուք կարող եք անվճար թարգմանիչ կամ թարգմանչական ծառայություններ ստանալ: Գրավոր տեղեկությունները կարող են մատչելի լինել նաեւ որոշ լեզուներով անվճար: Ձեր լեզվով օգնություն ստանալու համար խնդրում ենք զանգահարել ձեր առողջապահական ծրագիրը `Golden Rule Insurance Company 1-800-657-8205 / TTY: 711.

Cambodian

ព័ត៌មានជាភាសាសំខាន់:

អ្នកអាចមានសិទ្ធិទទួលបានសិទ្ធិនិងសេវាកម្មដូចខាងក្រោម។

អ្នកអាចទទួលបានអ្នកបកប្រែឬអ្នកបកប្រែភាសាដោយឥតគិតថ្លៃ។

ព័ត៌មានដែលអាចសរសេរបានអាចមានជាភាសាមួយចំនួនដោយមិនគិតថ្លៃ។

ដើម្បីទទួលបានជំនួយជាភាសារបស់អ្នកសូមទូរស័ព្ទទៅផែនការសុខភាពរបស់អ្នកនៅ: Golden Rule Insurance Company 1-800-657-8205 / TTY: 711.

45676-G-1118

Farsi

اطلاعات مهم در مورد زبان:
شما ممکن است به حقوق و خدمات زیر توجه داشته باشید. شما می توانید مترجم یا خدمات ترجمه را بدون هزینه دریافت کنید. اطلاعات نوشته شده ممکن است در بعضی از زبانها بدون پرداخت هزینه باشد. برای دریافت کمک به زبان خود، لطفا با برنامه بهداشتی خود تماس بگیرید:
Golden Rule Insurance Company 1-800-657-8205 / TTY: 711.

Hindi

महत्वपूर्ण भाषा जानकारी:
आप नीचे अधिकार और सेवाओं के हकदार हो सकते हैं। आप बिना किसी शुल्क के एक दुभाषिया या अनुवाद सेवाएं प्राप्त कर सकते हैं। बिना किसी शुल्क के लिखित जानकारी कुछ भाषाओं में भी उपलब्ध हो सकती है। अपनी भाषा में सहायता प्राप्त करने के लिए, कृपया अपनी स्वास्थ्य योजना यहां कॉल करें: Golden Rule Insurance Company 1-800-657-8205 / TTY: 711.

Hmong

COV LUS LUS TSEEM CEEB:
Koj tuaj yeem tsim nyog tau cov cai thiab cov kev pab hauv qab no. Koj tuaj yeem tau txais neeg txhais lus los yog txhais lus pab dawb tsis them nyiaj. Cov ntaub ntawv sau kuj muaj nyob rau qee hom lus dawb xwb. Xav tau kev pabcuam ntawm koj hom lus, thov hu rau koj qhov kev npaj khomob ntawm: Golden Rule Insurance Company 1-800-657-8205 / TTY: 711.

Japanese

重要な言語情報：
あなたは以下の権利とサービスを受ける権利があります。 通訳や翻訳サービスを無料で受けることができます。 書かれた情報は、一部の言語で無償で入手できる場合もあります。 あなたの言語で助けを得るためには、あなたの健康計画に電話してください：Golden Rule Insurance Company 1-800-657-8205 / TTY: 711.

Korean

중요한 **언어 정보 :**
귀하는 아래 권리와 서비스를받을 자격이 있습니다. 통역사 또는 번역 서비스를 무료로 받으실 수 있습니다. 서면 **정보**는 일부 **언어**로 무료로 제공 될 수도 있습니다. 귀하의 **언어**로 도움을 받으려면 다음의 건강 플랜에 전화하십시오. Golden Rule Insurance Company 1-800-657-8205 / TTY: 711..

45676-G-1118

Punjabi
ਮਹੱਤਵਪੂਰਨ ਭਾਸ਼ਾ ਜਾਣਕਾਰੀ:
ਤੁਸੀਂ ਹੇਠਾਂ ਦਿੱਤੇ ਅਧਿਕਾਰ ਅਤੇ ਸੇਵਾਵਾਂ ਦੇ ਹੱਕਦਾਰ ਹੋ ਸਕਦੇ ਹੋ ਤੁਸੀਂ ਬਿਨਾ ਕਿਸੇ ਲਾਗਤ 'ਤੇ ਦੁਭਾਸ਼ੀਆ ਜਾਂ ਅਨੁਵਾਦ ਸੇਵਾਵਾਂ ਪ੍ਰਾਪਤ ਕਰ ਸਕਦੇ ਹੋ. ਲਿਖਤੀ ਜਾਣਕਾਰੀ ਕੁਝ ਭਾਗੀਦਾਰਾਂ 'ਤੇ ਬਿਨਾਂ ਕਿਸੇ ਲਾਗਤ' ਤੇ ਵੀ ਉਪਲਬਧ ਹੋ ਸਕਦੀ ਹੈ. ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਪ੍ਰਾਪਤ ਕਰਨ ਲਈ, ਕਿਰਪਾ ਕਰਕੇ ਆਪਣੀ ਸਿਹਤ ਯੋਜਨਾ ਨੂੰ ਇੱਥੇ ਕਾਲ ਕਰੋ: Golden Rule Insurance Company 1-800-657-8205 / TTY: 711

Russian
ВАЖНАЯ ИНФОРМАЦИЯ ЯЗЫКА:
Вы можете иметь право на права и услуги, указанные ниже. Вы можете бесплатно получить переводчика или услуги переводчика. Письменная информация также может быть доступна на некоторых языках бесплатно. Чтобы получить помощь на своем языке, позвоните в свой план медицинского обслуживания по адресу: Golden Rule Insurance Company 1-800-657-8205 / TTY: 711

Tagalog
IMPORMASYONG IMPORMASYON SA LANGUAGE:
Maaaring may karapatan ka sa mga karapatan at serbisyo sa ibaba. Maaari kang makakuha ng isang interpreter o mga serbisyo ng pagsasalin nang walang bayad. Ang nakasulat na impormasyon ay maaari ding makuha sa ilang mga wika nang walang bayad. Upang makakuha ng tulong sa iyong wika, mangyaring tawagan ang iyong planong pangkalusugan sa: Golden Rule Insurance Company 1-800-657-8205 / TTY: 711.

Thai
ข้อมูลภาษาสำคัญ:
คุณอาจได้รับสิทธิ์และบริการด้านล่าง คุณสามารถขอรับบริการล่ามหรือแปลภาษาโดยไม่มีค่าใช้จ่าย ข้อมูลที่เป็นลายลักษณ์อักษรอาจมีให้บริการในบางภาษาโดยไม่มีค่าใช้จ่าย หากต้องการความช่วยเหลือในภาษาของคุณโปรดติดต่อแผนประกันสุขภาพของคุณได้ที่: Golden Rule Insurance Company 1-800-657-8205 / TTY: 711

Vietnamese
THÔNG TIN NGÔN NGỮ QUAN TRỌNG:
Bạn có thể được hưởng các quyền và dịch vụ dưới đây. Quý vị có thể nhận dịch vụ phiên dịch hoặc dịch thuật miễn phí. Thông tin bằng văn bản cũng có thể có sẵn bằng một số ngôn ngữ miễn phí. Để nhận trợ giúp bằng ngôn ngữ của bạn, vui lòng gọi cho chương trình sức khỏe của bạn tại: Golden Rule Insurance Company 1-800-657-8205 / TTY: 711

45676-G-1118